

Exhibitor FAQ

Event: MAG Payments Summit – London 26

Dates: 9-10 June 2026

Location: [Convene, 155 Bishopsgate, London,](#)

1. What are the Exhibit Hall Hours at MAG Payments Summit – London 26?

All times listed in BST

<p>Tuesday, 9 June</p>	<p>Setup 6:00 – 8:00am BST</p> <p>Exhibit Hours 8:00am – 6:30pm BST</p>
<p>Wednesday, 10 June</p>	<p>Exhibit Hours 8:00am – 3:45pm BST</p> <p>Teardown 3:45pm – 5:30pm BST</p>

**Exhibit hours are subject to change as the Summit agenda is finalized.*

2. What is included in my exhibit booth space?

- a. You will receive a **2mx2m** exhibit space with the following:
 - 1.3m x 0.6m Trestle table (as shown below)
 - Two chairs
 - Power connection

Etc Venues 155 Bishopsgate Trestle Table Measurements



Key
A = 130 cm
B = 72 cm
C = 60 cm

3. How do I ship my exhibit materials?

- a. If your team is shipping exhibit materials directly to Convene 155 Bishopsgate event venue, please follow event delivery instructions [here](#). **All deliveries and collections to Convene 155 Bishopsgate must be recorded using the Fulcrum system following a change in loading bay operations. Register using the following link and fill out the appropriate details. <https://wj-fulcrum.co.uk/>.**
- b. Additional instructions on using Fulcrum can be found [here](#).
- c. **Please note:** All shipments sent to the event venue directly should arrive *no earlier* than **8 June 2026**. Any packages delivered before this date may be subject to fees or turned away.

4. Will there be WIFI available at MAG Payments Summit – London 26

- a. Yes, standard WIFI will be available for all attendees and exhibitors. If your team needs a hard line or high-speed internet for your booth you will need to order through the on-site AV team directly. (see next question)

5. How do I order AV or customize my exhibit space at Summit?

- a. Additional features to customize your exhibit area will be coordinated directly with the 155 Convene event venue.

AV: To order additional AV or hardline internet to your exhibit space please complete the form found [here](#) and return to Convene Tech Manager, [Scott Foley](#).

Custom furniture or other booth needs: If you are interested in custom furniture or other booth items, please view the Convene enhancements [here](#) and email event manager, [Simeon Bayer](#), for more information.

You are welcome to bring additional branding for your space. Since this is a **tabletop (not a full booth)**, we recommend **pop-up or roller banners**, as dividers or backwalls will not be provided. Tabletop signage or materials are also welcome. An example setup is included below.



6. Will there be a Mobile app at MAG Payments Summit – London 26?

- a. No, we will not have a mobile app for this event. Summit agenda and additional information can be found on our website [here](#).

7. When will MAG EU Annual Sponsors receive pre and post conference registration/attendee lists?

- a. **Attendee Lists:** Beginning **31 March**, the MAG will post an attendance roster on the conference website, updated weekly. As an added benefit to MAG Annual Sponsors, we will send two pre-conference registration lists (**weeks of 19 May and 26 May**.) and one post-conference attendee list (**week of 16 June**) with the contact information of those registrants who have given their permission to share. **We ask that you limit the number of electronic promotions to conference attendees to a maximum of two email communications.**

8. Questions?

- a. Please contact Sr. Manager, Conference and Events Jennifer Whitlock at Jennifer.whitlock@merchantadvisorygroup.org