

Sr. Manager, Payments

POSITION PURPOSE

The Senior Manager of Payments will be responsible for managing the day-to-day responsibilities of controlling over \$100M in annual bankcard acceptance costs. They will also support payment processing operations, work cross-functionally with internal and external partners, facilitate the implementation of strategic initiatives and help drive overall payment acceptance strategies. This position will play a key role in defining the cross-platform and cross-channel payment strategy, identifying and implementing emerging payment technologies (including mobile wallet solutions), optimizing the customer checkout experience in multiple channels, and minimizing payment acceptance costs.

MAJOR TASKS, RESPONSIBILITIES AND KEY ACCOUNTABILITIES

- Identify and evaluate new financial programs, promotions, products and services that support the needs of current or future customers, or that support new strategic initiatives or acquisitions. Manage or oversee their design, development and implementation based on projected profitability.
- May include managing a staff to deliver multiple or large-scale strategic projects. Staff could include direct reports or associates of financial partners. Take an active role in the professional development of direct reports.
- Includes P&L responsibility for the entire payment programs. May require specialized knowledge of particular aspects of financial services such as consumer/commercial risk and underwriting or bankcard association programs.
- Work with Finance to set departmental and program budgets. Manage expenditures within approved department and program budgets.
- Oversee the development and execution of detailed project design/implementation plans.
- Utilize project management and people management skills to ensure timely completion of projects at the highest quality levels.
- Assess financial and operational/quality results of new and existing programs against predetermined goals. Determine whether programs should be rolled out, make recommendations to Sr Management and, if applicable, develop implementation strategies and budgets.

NATURE AND SCOPE

- Reports to the Corporate Treasurer
- Accountable for direct supervision of the work activities of others. In addition to personnel issues — including selection, termination, performance appraisal and professional development of subordinates.