TITLE: Director, Payments Technology Engagement

REPORTS TO: CEO

FUNCTION: Develop and implement strategies which engage merchants’ technical payments community in innovation, collaboration, education and advocacy

DUTIES AND RESPONSIBILITIES:

1. TECH FORUM
   • Develop strategy to grow engagement of the semi-annual Tech Forum events, overseeing content development and sponsor relations
   • Lead strategy for Tech Forum SIG efforts

2. TECHNICAL EDUCATION
   • Lead the development and coordination of Payment Technologist educational efforts which includes (but are not limited to) the following elements:
     o Tech Webinar series
     o MAG technical position papers
     o How-to Guides on technical issues
     o Merchant Payments Technology e-Learning course
   • Facilitate efforts on FinTech engagement
   • Serve as primary staff subject matter expert on payments technology supporting the staff liaison to the Innovation, Collaboration, Advocacy, Education Committees
   • Provide technical insights to MAG leadership on relevant payment topics covered within communities of practice and standard bodies
   • Create and lead new Communities of Practice relevant to payments technology professionals
   • Support all strategic efforts of the MAG

3. OPERATIONAL
   • Lead the Technology Operations Committee
   • Support the Executive Technology Advisory Board
   • Participate and coordinate the Innovation committee efforts
   • Attend MAG staff and leadership meetings
   • Provide support for Board of Directors meetings as needed
   • Participate in on-site support of MAG events as needed
   • Manage relationships with consultants as needed
MINIMUM REQUIREMENTS

- 1 to 3 years of experience in payments technology
- 2 years of experience as a merchant or merchant service provider
- Superior written and oral communication skills
- Excellent technical writing skills
- Excellent skills in presenting technical content to business end users
- Excellent skills with Microsoft Office Suite
- Ability to travel as needed
- Bachelor’s Degree

JOB TYPE – Full Time

LOCATION – Remote

APPLICATION
All interested candidates should send resume and salary requirements to MAG CEO, John Drechny at John.Drechny@merchantadvisorygroup.org

ABOUT THE MAG

The Merchant Advisory Group (MAG) was founded in 2008 by a small visionary group of merchants in the payments field dedicated to driving positive change in payments through multi-stakeholder collaboration. The MAG represents 165 of the largest U.S. merchants which account for over $4.8 Trillion in annual sales at over 580,000 locations across the U.S. and online. Roughly $3.5 Trillion of those sales and over 100 Billion card payments are electronic which represents approximately 62%* of total U.S. card volume. MAG members employ over 14 million associates.

*Source of Total U.S. card volumes: Federal Reserve Payments Study 2019

The Merchant Advisory Group is an Equal Opportunity Employer. All qualified applicants will receive consideration without regard to race, color, religion, gender, sexual orientation, gender identity, national origin or ancestry, age, disability or veteran status or other protected status.